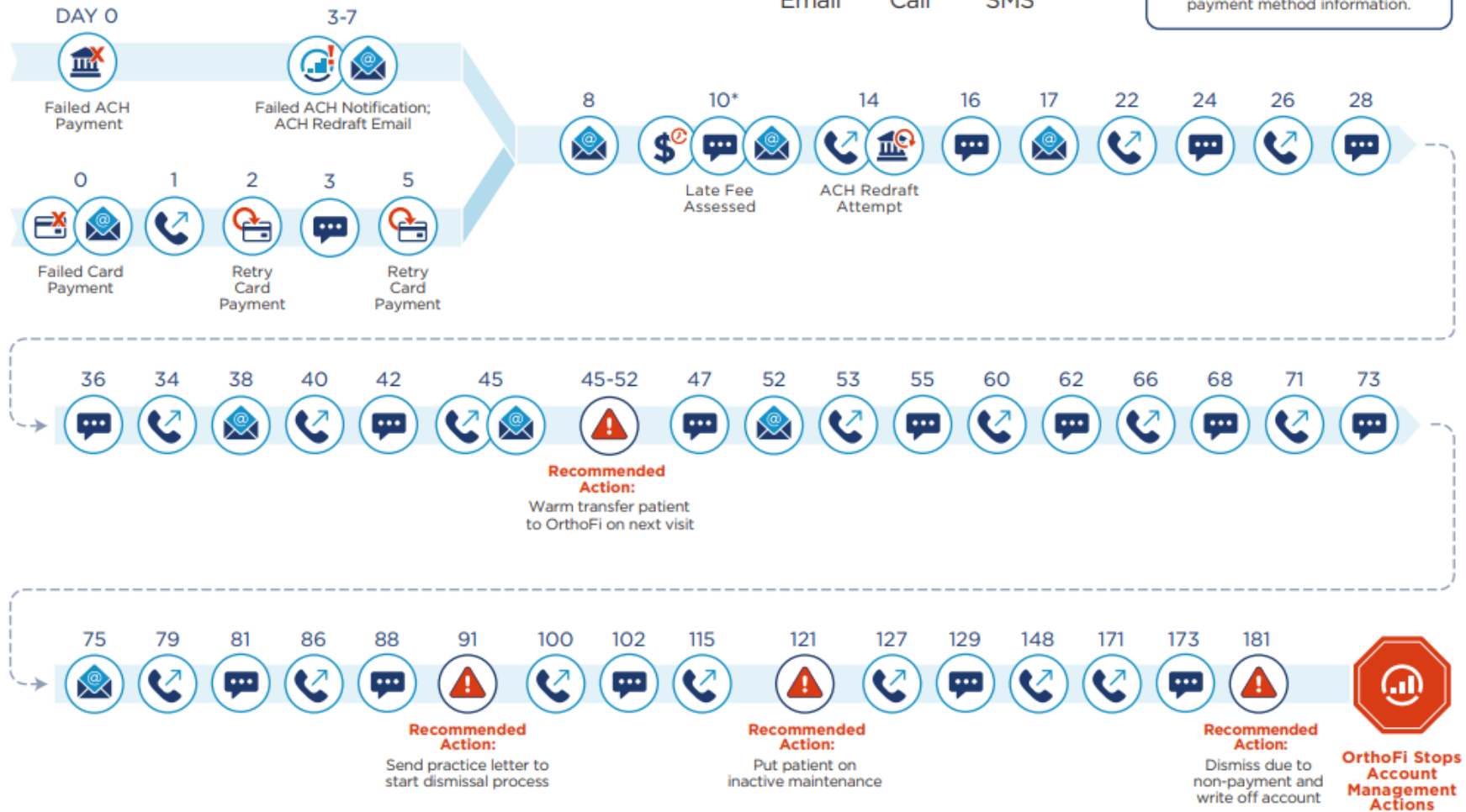


PATIENT ACCOUNT MANAGEMENT PROTOCOL

COMMUNICATION KEY:



⚠ DENOTES AN ACTION THAT IS RECOMMENDED BY THE PRACTICE.
 The practice should review the delinquency report weekly including reviewing and updating missing patient contact and payment method information.



* Late fee assessment timing may vary based on state rules and regulations.